



29 July 2019

Dear Legislative Council Committee

My family own multiple farming properties around Lake King. We grow a range of crops from wheat, barley, canola, lupins, and field peas across our 7,000 hectares.

As we are based in Lake King, we do not often come to Perth where major events are typically held in Western Australia. When we do make the trip for an event, we like having quality tickets to make the trip worthwhile. Often, our trips to Perth aren't planned in advance and are quite spontaneous, and it can be impossible to access tickets to events that aren't in the 'nose bleed' sections of the venue or tickets at all for some concerts and AFL games. It is impossible to access quality tickets for West Coast Eagles games without committing to being an 11 game full season member. This is not practical for people who live out of Perth such as ourselves.

The way tickets are distributed for most events involves being on a computer or mobile device to purchase tickets at a given time. This is not simply practical for many occupations where being on a computer or device is either prohibitive or impossible.

As such we have been using the services of a ticket broker based in Perth for four years. We have referred them to our friends and family who have also used ticket brokers on a regular basis. We believe they are providing a service that caters for those who are willing to pay a bit more for convenience and reliability.

Prior to using a reliable ticket broker, for events where it was hard to source quality tickets, we had to take the risk of buying tickets from sources that were unreliable and were fraught with risk such as Gumtree or Viagogo. This is something that we felt uncomfortable doing given we were traveling five hours to the event and we feel is something that has been overlooked when this legislation was put forward.

It is my understanding that the legislation that is being proposed, which includes the 10 percent price cap on the original price of tickets would mean that a Ticket Broking Business that has commercial risk and outgoings would not be viable.

I hope you are able to consider some practical recommendations that have the interests of those living in Perth and our regional population equally.

Yours sincerely,

Craig Brooks